

CISCO ENGINEER

Integrated Technology Services

A Public Transportation Agency is currently accepting resumes for the above position.

POSITION OBJECTIVE:

Works under the general direction of the Manager of Communication Services to streamline the Agency's goals and requirements in ensuring the functionality, stability, security, and expandability of the Agency's network infrastructure which transports data, voice, radio, and video.

RESPONSIBILITIES:

1. Assists the Manager of Communication Services with the cost-effective design, component selection and procurement, implementation, maintenance, security, and management of a robust, flexible, highly available voice, video and data network that meets the needs of the Agency and its business partners.
2. Ensures reliability and availability of the voice, video, radio and data network.
3. Coordinates analysis and stability of the network through creation of policies and best practices.
4. Proactively assists in defining direction for future technology, infrastructure, and architecture projects.
5. Interfaces with both internal and external network users to recommend appropriate courses of action with respect to technical and infrastructure issues.

RESPONSIBILITY FOR RELATIONSHIPS:

Has responsibility for maintaining harmonious working relationships within the Agency's organization in order to meet the objectives of the position.

MINIMUM QUALIFICATIONS:

1. Bachelor's degree in computer science or equivalent demonstrated experience.
2. Five years of networking experience.
3. Working knowledge of network design.
4. Extensive knowledge of LANs, WANs, WLAN, VOIP, and network security.
5. CCNP and CCVP preferred.
6. Good interpersonal skills to interface with internal and external customers and vendors. Customer service skills are essential.
7. Experienced in planning and monitoring network security policies.
8. Experience in configuring and troubleshooting Cisco Voice Gateways.
9. Extensive knowledge of Cisco Communications Manager, Unity Connection, Contact Center Express, and Presence Server.
10. Working knowledge of Cisco UCS.
11. Knowledge of Cisco ASA.
12. Experienced in documenting network design and implementation.

Excellent salary and benefit package. Send resume, with salary requirement.

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